

Appendix 2: Employment, Skills & Welfare Service Update Outer East Community Committee

Universal Credit

The number of people who are claiming Universal Credit (UC) due to unemployment, as of May 2023, in the Outer East Community Committee area is 3,838. This is an increase of 104% since March 2020, and a decrease of 14 claimants on the previous month.

The table below shows the number of people claiming Universal Credit (Not in Employment) in the Outer East Community Committee area and by ward.

	Universal Credit Claimants (Not in Employment) 16-64yrs					
	March 2020		April 2023		May 2023	
	Number	Rate*	Number	Rate*	Number	Rate*
Leeds	23,631	4.5%	46,811	9.0%	47,079	9.0%
Outer East	1,882	3.7%	3,852	7.5%	3,838	7.5%
Cross Gates & Whinmoor	645	4.7%	1,281	9.3%	1,286	9.4%
Garforth & Swillington	234	2.0%	569	4.9%	562	4.8%
Kippax & Methley	354	2.7%	777	6.0%	766	5.9%
Temple Newsam	649	5.0%	1,225	9.5%	1,224	9.5%

*Rate shows the number of claimants not in employment as a percentage of the working age population

Employment and Skills (E&S) Activities and Provision

The table below shows the number of people supported by the E&S Service from Outer East Community Committee area and by ward.

	Accessing Services		Into Work		Improved Skills	
	2021/22 (Apr – Mar)	2022/23 (Apr – Mar)	2021/22 (Apr – Mar)	2022/23 (Apr – Mar)	2021/22 (Apr – Mar)	2022/23 (Apr – Mar)
Outer East	680	736	232	167	141	236
Cross Gates & Whinmoor	290	256	88	62	54	79
Garforth & Swillington	83	151	42	23	16	55
Kippax & Methley	74	70	35	17	17	22
Temple Newsam	233	259	67	65	54	80

During April 2022 – March 2023

- 14,179 people accessed the Service, 736 of whom were residents from the Outer East.
- Supported 2,999 people into work, 167 of whom were residents from the Outer East. Customers were supported into work across all sectors with the largest numbers in, construction, health and care including childcares, manufacturing, ICT, digital and comms.
- Supported 3,753 people to improve their skills, 236 of whom were from the Outer East.

Leeds Employment Hub is a single point of contact for all funded programmes and Jobshops which provides tailored and comprehensive support into employment or education to all Leeds residents. Employment Hub Advisors deliver the programme by providing one to one support, tailored preventative and remedial support to Leeds residents who are disadvantaged in the labour market. The Employment Hub Advisors are co-located within the Jobcentre Plus centres across the city. Further funding has been secured which will see the role of the Advisors continue until at least March 2025.

All Jobshops are open, 5 days a week for face-to-face appointments which includes Seacroft and City Centre Community Hubs.

Community Learning provision continues to deliver an effective, broad, and inclusive curriculum to support the continuation of learning in collaboration with subcontracted partners. Courses were delivered through a

range of models which include face to face, online and through distance learning, opening new opportunities for adults to learn and develop their confidence.

Between April 2022 - March 2023, in the Outer East, 10 courses were delivered at 4 venues. 274 residents have accessed a course. In addition, there were 50 courses delivered on-line.

In addition to the above Community Learning courses and in response to requests for ESOL support, a 10 week ESOL course was delivered to residents from the local community at Kentmere Community Centre. The courses have been well attended with 3 courses delivered since September 2022. A new curriculum is in place to support the continued learning from September 2023 which is open to new and current learners. ESOL support will continue to be delivered at City Centre Hub, Hillcrest Academy, Chapeltown Childrens Centre and Gipton Childrens Centre from September 2023.

Between April 2022 - March 2023, 15 Developing You Health and Wellbeing courses, a pre-employability programme which helps people to become happier, healthier and move closer towards employment were delivered across the city, 123 people completed the course and 24 of whom were supported into work. Developing You courses were developed and delivered to people with Learning Disabilities, 18 people completed the course and are being supported by the Employment Hub to support progression to further learning, employment or volunteering.

For further information on courses available both online and face to face at community venues, please visit: <https://leedsadultlearning.co.uk>

Delivering in partnership the Connecting Communities to Health and Care Careers work focuses on narrowing inequalities with a one system approach across the sector, adapting recruitment methods and building on the good practice in the system, targeting the Priority Wards. The pathways that are being delivered provide people with a supported programme into Administration and Care roles within the NHS and Adult Social Care. There are functional skills (Maths, English and ESOL) support provided to upskill individuals to the required entry level for their pathway of choice. Since February 2022, 422 people, 51% of whom were from the Priority Wards have attended the information sessions, 167 have achieved a qualification and 174 people have been supported into work. New pathways that have been developed for Children's Residential, Care Practitioner roles and Care Navigators within GP Practices and will be delivered from September 2023. For further information please visit: [Health and Care Careers](#).

Within the last year the Service has supported 342 new businesses including recruiting new staff, providing support for staff facing redundancy, developing initiatives to address staff shortages and filling a high number of vacancies within key sectors.

Delivered Events and Activities

- **Informed Choices** supported school careers events and parents evenings and delivered Apprenticeship awareness sessions, engaging with 10,535 young people, 458 parents/carers and 409 teachers.
- **Next Steps** support for young people following GCSE or A Level results is hosted on Start in Leeds [Next Steps after School or College](#).
- **Connecting Communities to Health and Care Careers** delivered 28 information sessions between January and July 2023 at 7 venues across the city, five of the LCC Community Hubs, Age UK and One Community Centre
- **Jobs Fairs** 19 recruitment events delivered since April 2023 at 10 venues across the city, seven LCC Community Hubs, Wetherby Community Hub, Farnley Community centre and the White Rose Shopping Centre.
- **Leeds Community Learning and Employer Provider Apprenticeships Celebration Awards 2023** took place on 18th July 2023 at Civic Hall to celebrate the accomplishments of all learners and tutors and embrace their future progression into further/higher education, volunteering and/or employment.
- **SEND Next Choices Event**, Getting Ready for Adult Life took place on 29th June 2023 at Leeds First Direct Arena. The event was aimed at supporting young people who have Special Educational Needs and Disabilities (SEND). A total of 67 exhibitors participated, offering jobs, Apprenticeships,

volunteering, training opportunities, leisure activities and along with other specific support. 2,200 young people attended with very positive feedback.

- **Financial Wellbeing Events** delivered in partnership with Credit Union, Yorkshire Water and Leeds City Council, Housing, Jobshops for residents concerned with the rising cost of living. Support provided included debt advice and employment assistance.
- **Leeds Apprenticeship Recruitment Fair (LARF)** took place on 6th February 2023 at Leeds First Direct Arena. A total of 106 organisations participated and 8,000 visitors attended.
 - 78% of visitors were either more likely to start an Apprenticeship or more interested in an Apprenticeship since attending the event.
 - 85% of visitors would recommend the event to a friend.
- **Family Learning Festival** was delivered on the 16th February 2023 at the Carriageworks Theatre, approx. 150 people participating along with 25 exhibitors from across the Community Learning sector. Local skills providers, colleges, universities, employment advisors attended to provide advice for anyone looking to develop their skills further or to plan their next steps.
- **Reducing Re-Offending** construction recruitment events took place on 24th January 2023 and 19th July 2023 at HMP Leeds, 5 construction companies attended offering employment opportunities. 77 serving prisoners engaged with the advisors who delivered employability support sessions.

Planned Events and Activities

- **Connecting Communities to Health and Care Careers** information sessions are planned to be delivered at the following venues:
 - Richmond Hill Community Centre on Thursday 17th August 2023
 - Reginald Centre on Thursday 24th August 2023
 - Dewsbury Road Community Hub on Wednesday 30th August and Friday 6th October 2023
 - Compton Community Hub on Friday 1st September 2023
 - City Centre Community Hub on Thursday 7th September 2023
 - Beeston Community Centre on Monday 11th September 2023
 - Kentmere Community Centre on Tuesday 19th September 2023
 - Armley Community Hub on Friday 20th October 2023
- **The Leeds Digital Careers Fair (LDCF) 2023** will take place on 26th September 2023, at Leeds First Direct Arena. The event is aimed at those exploring a career in tech and digital. Attendees will be given an opportunity to engage with a range of tech training providers and employers to find out about the diverse career opportunities available. For further information and to book please visit: [Leeds Digital Careers Fair 2023](#).
- **Reducing Re-Offending** a jobs fair to take place at HMP Wealstun on 28th September 2023. The event will offer support to prisoners due for release. A range of employers, from different sectors, are attending alongside Employment and Skills Advisors.
- **The Leeds Creative Skills Festival (LCSF)** will take place on 20th November 2023 at Leeds First Direct Arena. The event will showcase the wide range of opportunities within the creative and culture sector. There will be a range of employers and providers as well as interactive activities and information sessions. For further information and to book please visit: [Leeds Creative Skills Festival 2023](#).
- **The Leeds Apprenticeship Recruitment Fair** will take place at Leeds First Direct Arena on Monday 5th February 2024. Further details will be available in the Autumn.

Further Information

The Service has several communication channels and social media accounts that promotes events, jobs fairs, job vacancies, Apprenticeships, and courses. Please link to our accounts:

- Facebook: <https://www.facebook.com/eandsleeds>
- Twitter: <https://twitter.com/eandsleeds>
- Instagram: <https://www.instagram.com/eandsleeds>
- LinkedIn: <https://www.linkedin.com/company/employment-and-skills-leeds-city-council/>
- YouTube: <https://www.youtube.com/@employmentandskills>

Opportunities in Leeds is a weekly email service and features live jobs, Apprenticeships, and courses. To subscribe please visit: <https://bit.ly/opportunitiesinleeds>

For further information on Employment and Skills services and the support available please visit: <https://employmentskillsleeds.co.uk>

The Employment and Skills Business Newsletter was launched in March 2023, which provides information and resources to support businesses' workforce needs across the city. The newsletter will be published every 2 months to approximately 2,700 subscribers. To find out more please visit: www.inclusivegrowthleeds.com